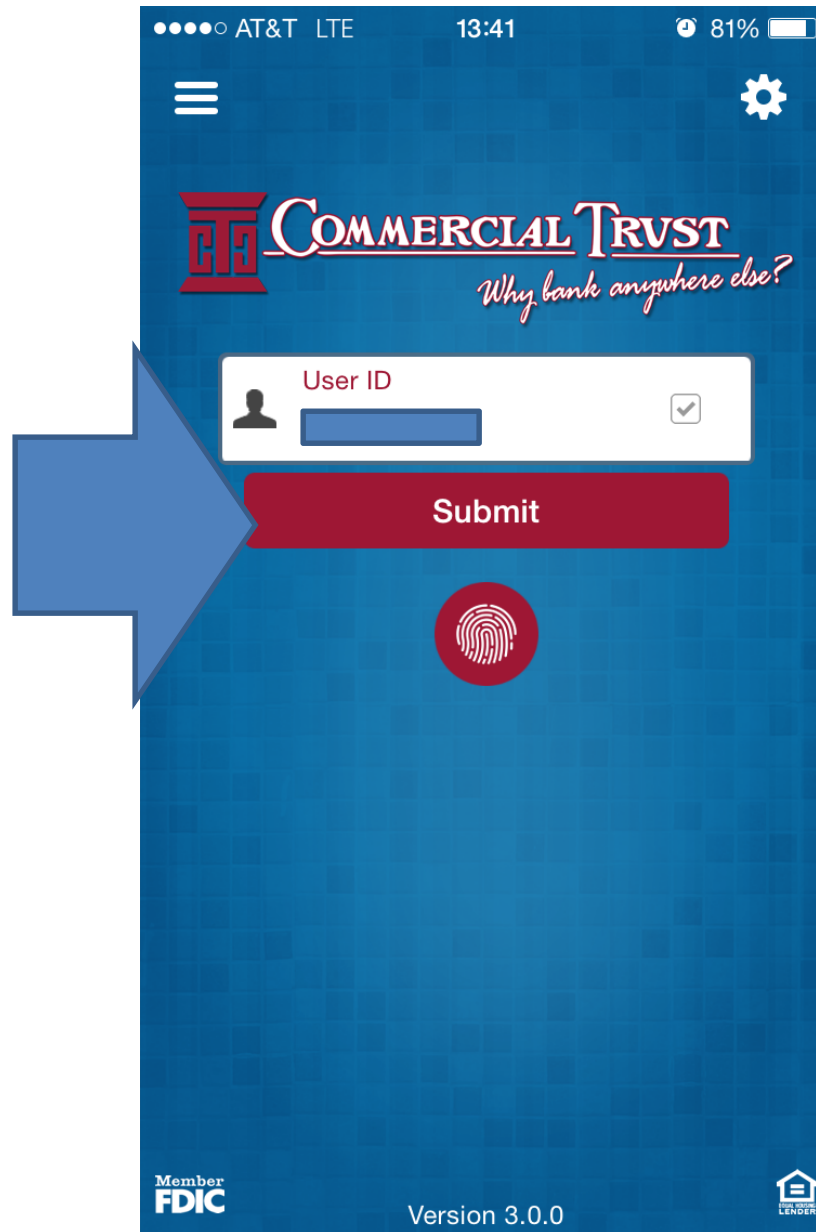


Touch ID password update iPhone 6

- Whenever a password update is required, you will have to update your fingerprint ID information stored in the iPhone Application. This requirement is for security purposes to prevent a person from obtaining your phone and continually being able to access your information even after a password change. This link will show you how to update your touch ID information.

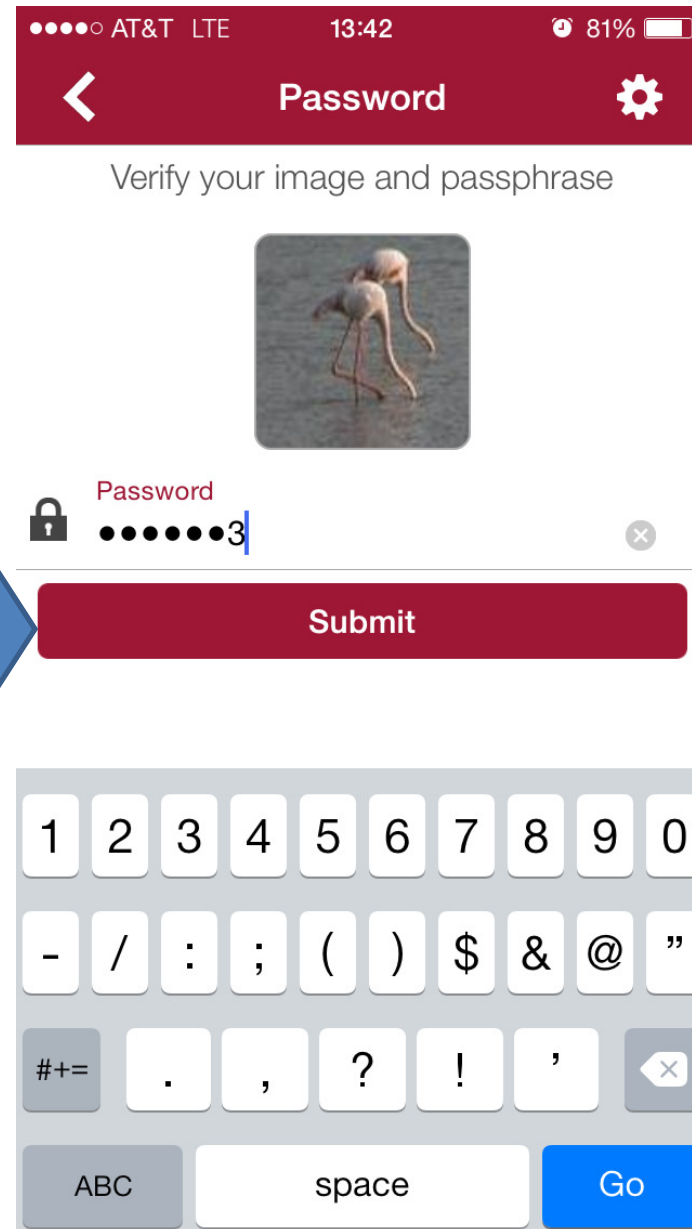
Step 1: Login into app

If your fingerprint ID is giving you a “invalid Netteller ID or password”, an update to your touch ID might be an issue. To fix this you will initially have to login manually to update your information. Begin by entering your user ID.



Step 2. Enter Password


First verify that you are seeing the correct image on the screen. Then, enter your updated password.



AT&T LTE 13:42 81%

< Password >

Verify your image and passphrase



🔒 Password ●●●●●●●●3

Submit

1 2 3 4 5 6 7 8 9 0

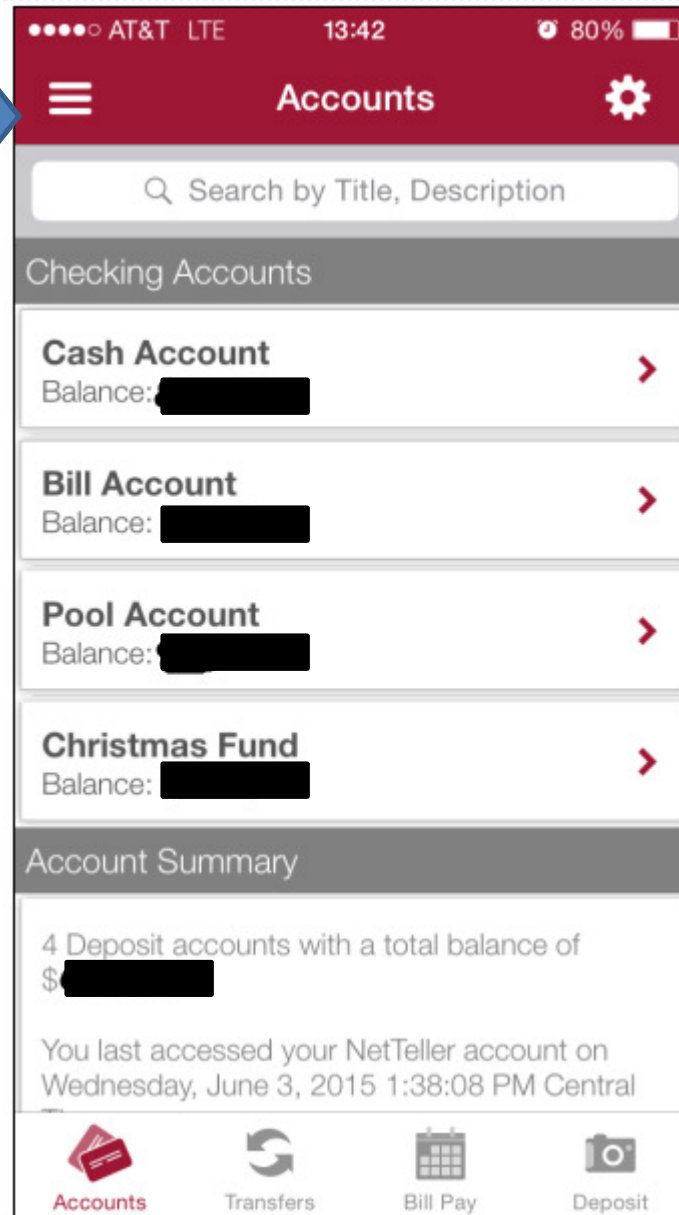
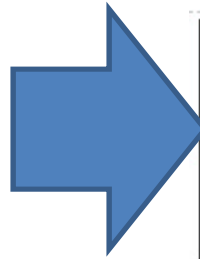
- / : ; () \$ & @ "

#+= . , ? ! ' <

ABC space Go

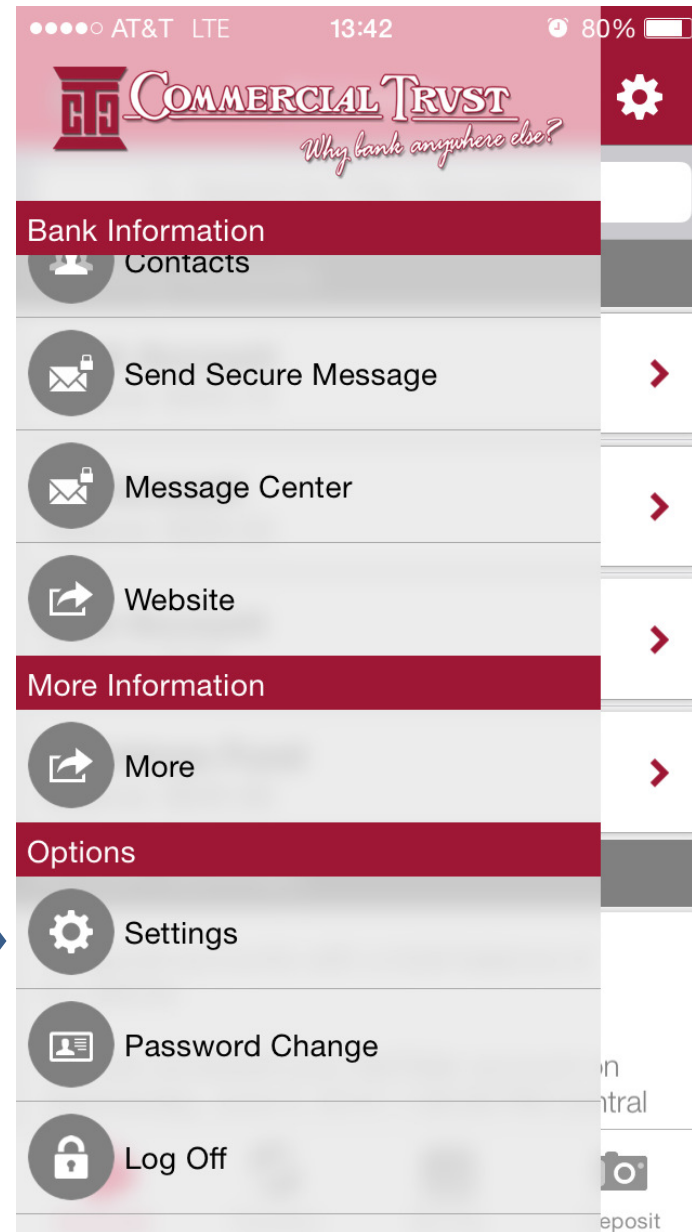
Step 3. Get to the settings

Next, hit the Settings button on the top left of your screen.



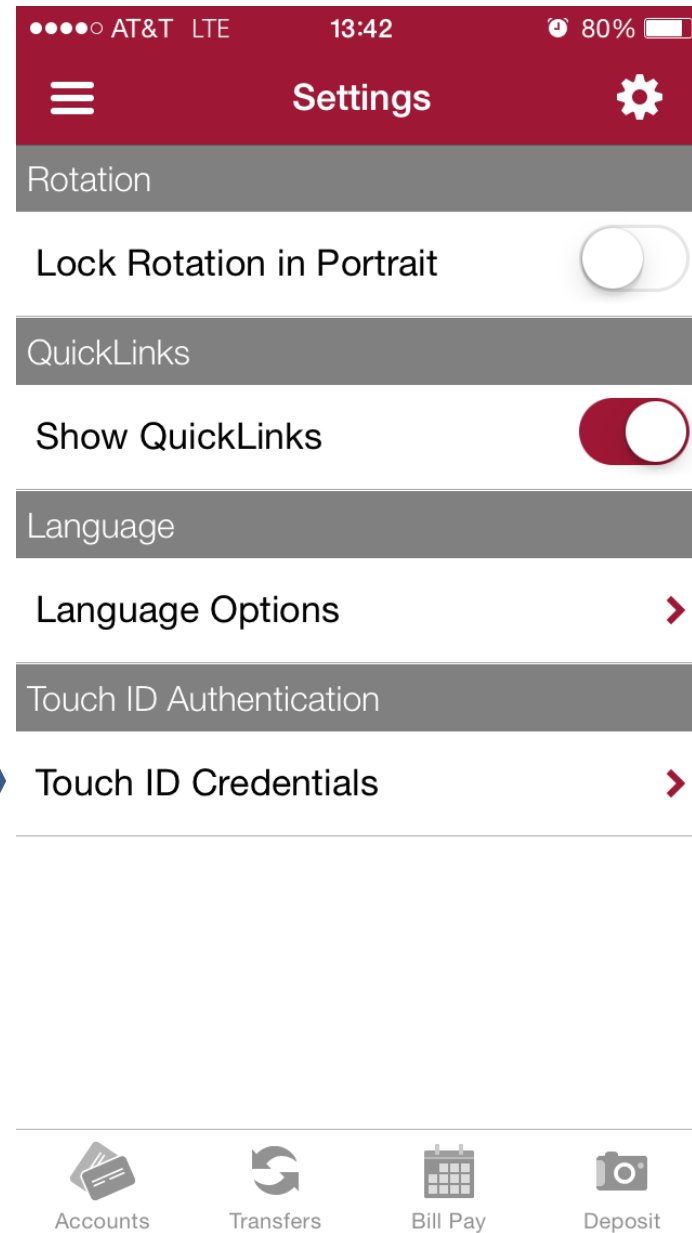
Step 4. Get to the extra settings

Scroll down past some of the bank information. Near the bottom of the settings tab, you will see an option for additional setting. Select this option.



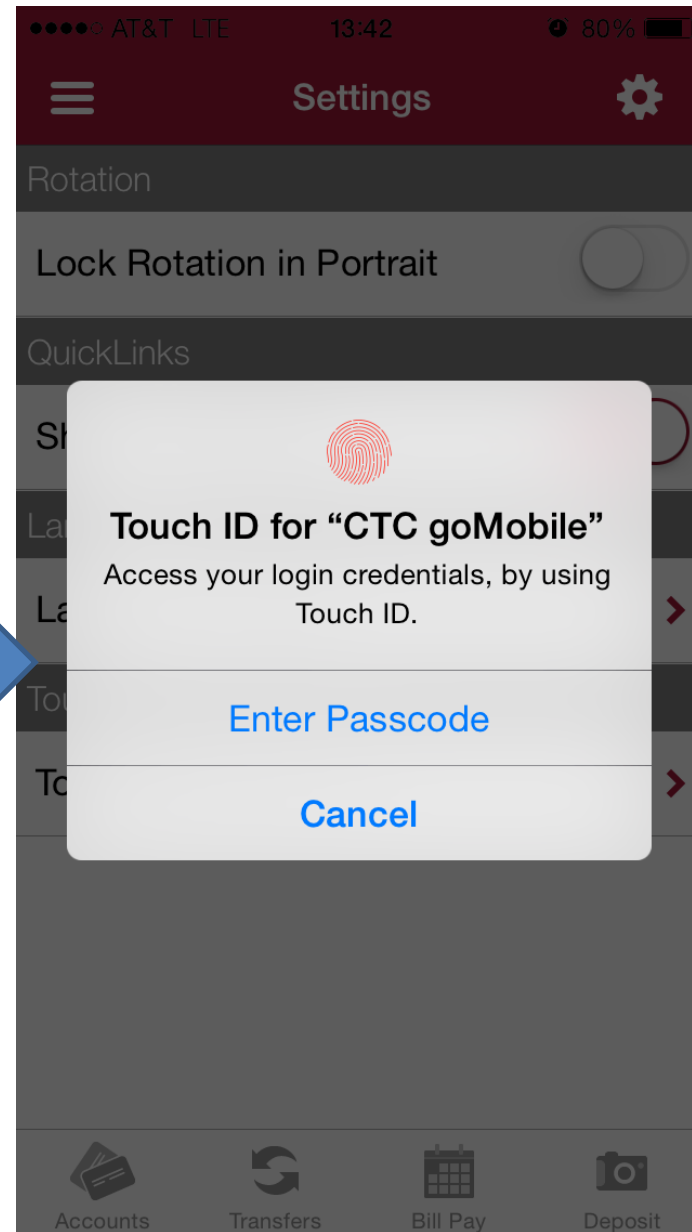
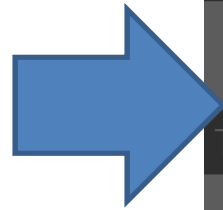
Step 5. Select Credentials

The very bottom option will give you the option to update your “Touch ID Credentials”. Select this option.



Step 6. Allow Access

Your phone will request your credentials before you can update this sensitive information. Either enter your passcode or use your fingerprint to verify your identity.



Step 7. Update your information

This screen will allow you to update your Touch ID Authentication. If you have updated your user ID, update the first line of information. If you have recently updated your password, change the second line to your new password. After everything has been updated, hit save and you are finished!

